



## Accessibility Customer Feedback Form

We welcome your feedback on access to the product(s) and services that we provide.

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**How easy was it to navigate our website?**

Very Easy    Easy    Neutral    Difficult    Very Difficult

**If you would like to receive a follow-up from us about how we will respond to your feedback, please provide information about how we may reply:**

by email ?   Your email address:

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by phone   Your phone number:

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in writing?   Your mailing address:

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in person?   Preferred arrangement:

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**Date:**

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**Reviewed by:** \_\_\_\_\_

**How would you rate the quality of our product/service?**

Good    Bad    Fair    Needs improvement

This feedback is collected in accordance with the Accessibility for Ontarians with Disabilities Act (AODA) Accessibility Standards to support accessible and effective communication with our customers. Elite Bindery and Mail Solutions Ltd. welcomes feedback from customers, visitors, and employees regarding our services for people with disabilities. Feedback may be provided by telephone (Human Resources: 416-789-0789 ext. 229), in writing, or by email at [hr@admillgroup.com](mailto:hr@admillgroup.com). We will acknowledge and respond to all feedback within 10-15 business days of receipt.